



NC Department of Public Safety
EMERGENCY MANAGEMENT

Roy Cooper, Governor

Eddie M. Buffaloe Jr., Secretary
William C. Ray, Director

Dec 1, 2024

Re: Tropical Storm Helene
FEMA-Approved Recovery Programs

We are grateful to our federal partners for their approval of funding for multiple recovery programs that are providing much-needed help to our citizens and local governments as they navigate the long road to recovery. As of Oct. 9, 2024, the below assistance has been approved.

Individual Assistance

<u>Assistance Type</u>	<u>Benefits may include</u>
Serious Needs	Money to survivors to pay for emergency supplies like water, food, first aid, breast-feeding supplies, infant formula, diapers, personal hygiene items, or fuel for transportation. It is available in all disasters declared for Individual Assistance.
Displacement	Provides up-front money for available housing options to survivors who can't return to their home.
Clean & Sanitize	A \$300 one-time payment to help with cleanup if a survivor's home was damaged but they can live in it safely. This assistance is for eligible homeowners and renters.
Transitional Sheltering (TSA):	Individuals and households may be eligible for FEMA to pay the cost of rooms, taxes and non-refundable pet fees directly to participating hotels/motels if survivors cannot return to their disaster-damaged home.
Housing Assistance	Assistance may include money for temporary housing; a temporary housing unit; money to support homeowners with the repair or replacement of their owner-occupied homes if it's a primary residence; money for specific hazard mitigation measures to help eligible homeowners repair or rebuild stronger, more durable homes.
Other Needs Assistance (ONA)	Provides financial help after a disaster to cover necessary expenses and serious needs not paid by insurance or other sources. These needs may include transportation, childcare and medical and dental expenses.
Direct Housing	If survivors had to leave their home, this assistance may include: a multi-family rental property FEMA has leased and repaired for housing; manufactured homes FEMA offers for short-term housing; homes FEMA directly leases for short-term housing; home repairs or new construction FEMA contractors make in a declared area.
Legal Services	Confidential, free legal assistance to survivors who need legal help due to a major disaster.
Disaster Unemployment	DUA provides temporary benefits to people who lost or had their employment or self-employment interrupted.
Income Tax Assistance	Disaster tax relief can include the postponement of filing and payment deadlines for eligible taxpayers and is based on preliminary damage assessments by FEMA. The IRS will automatically provide administrative disaster tax relief and special tax law provisions that grants additional time for individuals and businesses to file returns, pay taxes, and perform certain other time-sensitive acts to affected taxpayers.
Disaster Survivor Assistance	DSA addresses the needs of disaster survivors by collecting targeted information to support leadership and operational decision-making, providing accessible, in-person case-specific information and referrals, providing referrals to whole community partners, as needed, and identifying disability-inclusive public information needs so strategic messaging can be developed and disseminated.

If you or a survivor you know needs resources, please email Arecovery@ncdps.gov or call 919-825-2340 so we can quickly assist them. I also invite you to find more information at ncdps.gov/Helene. Our team updates this site frequently.

